



Privacy Policy

This privacy policy sets out how eco-JaM uses and protects any information that you give eco-JaM when you use this website.

eco-JaM is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

eco-JaM may change this policy periodically by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from April 2009.

What we collect

We may collect the following information:

- name and email address
- survey results and recommendations
- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping allowing secure access to your survey results and advice.
- We may use the information to improve our products and services.
- We may periodically send information about new products, special offers or other information which you have expressed an interest in using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by a method acceptable to you. We may use the information to customise the website according to your interests.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect. We do not use cookies in this process.

Links to other websites

Our website may contain links to other websites of interest. However, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.